

Operating System Repair Review

1. Stacy wants to scan the Windows 7 operating system's volume (c: drive) for bad clusters. What Windows utility can accomplish this task?
2. Computers can run slowly when there are many applications running at start up. What tab in what Windows dialogue box enable the user to remove a program from starting when the Windows 7 operating system is launched?
3. If the Personal Computer (PC) you are using will not boot to the Windows 7 operating system, how do we run Startup Repair?
4. What is the sequence for a making a Windows 7 System Repair disk?
5. Kevin can hear his hard drive containing his Windows 7 operating system and data files making noise. What should he do?
6. Sarah is getting frequent Blue Screen of Death (BSoD) on a personal computer. What should she do?
7. Is it impossible to recover an administrative password on a personal computer with the Windows 7 operating system?
8. What kind of problems can Startup Repair fix?
9. Ryan's personal computer with Windows 7 will not boot. What items should he check?
10. A hard drive containing accounting spreadsheets for the last year is not operable. The personal computer is unable to boot even after doing everything we can do. Megan says the drive be opened and written to another drive. Is this true or false.
11. Running the Chkdsk utility in Windows 7 will typically verify what without evoking any special switches?
12. Janet put the System Repair Disc in the DVD ROM on a personal computer that will not boot to Windows 7. She restarts the computer and the system still does nothing. What should Janet do?
13. A System Restore has what benchmarks?
14. What are suggestions when creating a Restore Point on a personal computer using Windows 7?

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15. On the System Recovery Options window, Terry tried to use the Startup Repair utility and it failed. After consulting with the customer, she determined to reset the computer using the second utility application on the System Recovery Options window. What is the second utility application on the System Recovery Options window?
16. On this dialogue box in Windows 7, we can see one or more items that need to be addressed from system backups, Windows Updates to adding an antivirus program. What screen are we looking at?
17. Marvin wants to make his hard drive work faster using the Windows 7 operating system. He has recently read that files can be split into pieces and placed all over the volume (c: drive) during normal operation. What Windows utility can fix this problem?
18. John has a laptop that has a drive that will not boot to the MBR. He also has a desktop computer with extra SATA power and communication cables. His friend Steve says that a 2.5 inch SATA drive from a laptop will not work in a desktop computer. What should John do to get an important file off the drive?
19. Some computers will not wake up after the power management software puts the system to sleep. What power saving setting should be set for these systems?
20. System registry cleaners can fix problems on the computer because system settings were changed or not changed back because of what issues?