

## Improvement Plan Review

1. What is the purpose of a Local Area Network (LAN) or Campus Area Network (CAN) Improvement Plan?
2. What is the order of the LAN or CAN Improvement Plan?
3. What can be said about making ergonomic improvements such as placing the monitor in a comfortable position?
4. What is missing from this introduction, "John Smith will improve the college LAN (room 101) from January 3, 2012 to December 16, 2012?"
5. Give three examples of a hardware improvement.
6. Give three examples of a software improvement.
7. Give three examples of a training improvement.
8. Give three examples of an ergonomic improvement.
9. Give three examples of a security improvement.
10. Who should receive a copy of a LAN or CAN improvement plan?
11. How often should a LAN or CAN Improvement Plan be updated?
12. If we have two or more LAN or CAN managers for one area, should both create separate plans or should they consolidate them?
13. Why is an assessment long and detailed?
14. What is done by the manager directly after a LAN or CAN improvement item is verbally approved?
15. What must the LAN or CAN Manager have before announcing the installation date to the team?
16. In a commercial building installation, what must be so?
17. Is it really true that in our industry we test 100% of the electrical connections made on site or in the factory?

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18. The ultimate authority to approve a section or all of the LAN or CAN improvement Plan rests with the \_\_\_\_\_ of the organization.
19. Explain what the following programs are used for in submitting an approved plan to the organization's president.
  - a. Word
  - b. Excel
  - c. Access
  - d. Power Point
  - e. CAD program such as AutoCAD
20. Walter is a LAN manager for room 202 in the main building and discovers that he needs wireless for his LAN. However, even though he is new, he understands that this is a campus area system. What should he do?
21. What is the role of the Operations manager in relation to logistic needs of the LAN or CAN managers?
22. Should the department managers ever discuss LAN or CAN improvements with the network managers?
23. What techniques can we use to practice giving the presentation to the organization president?